

Dear Parent / Guardian

I would like to take this opportunity to thank you all for making the St Dunstan's Swim School such a success in 2019.

This year we have been listening to your comments and suggestions regarding the Swim School and looking at ways to improve our service. You told us that communication and a more intuitive booking process were areas that we could improve on.

We have taken on-board your feedback and are hugely excited to announce that we will be launch Course Pro at St Dunstan's Swim School in early 2020. Course Pro is an online Swim School platform which will help take our Swim School to the next level.

Benefits to members are;

- Members will be able to easily top up for next terms sessions online
- Receive regular communications regarding when you have booked, topped up, missed or cancelled classes
- You will be able to track your Child's development and progress online through the Course Pro Portal
- History of your classes available online

This Platform is being used by some of the biggest pool operators in the UK and we are confident that it will greatly improve the booking process and communication you receive.

Work has already begun to build the site for St Dunstan's Swim School and communication will go out in early January detailing how you log on and the next steps to take.

Wishing you all a very Merry Christmas and Happy New Year.

St Dunstan's Enterprises