

## Dear Parent / Guardian

Thank you for your continued support and patience as we have begun the re-opening of Swim School. We are now halfway through delivering those lessons owed to swimmers who were affected by the closure last year. During the lockdown period we have looked to make improvements by introducing the new Course Pro booking system and a £60,000 overhaul of the pool plant room and heating to improve our service and facility.

Our new term begins on the 10th May and you should have received an email notifying to secure your place before the start of term after which date, we will offer all unsecured slots to our waiting lists, please check your inbox and Spam mail if you have not made a payment yet.

New enquiries are on hold whilst we deliver the credits owed and please note that in some cases (particularly pre-school to level 2) our waiting lists are full, and we may not have gaps available until later in the term. Please be patience as we work through the large number of emails and telephone messages and our apologies if we are unable to offer spaces immediately.

During the credit lesson period we will also not be moving any pupils into new levels this will take place as the new terms start, the new term will run through the half term and later into the summer holidays to ensure all pupils get to develop their swimming after such a long period of closure.

We will be adopting some of the practices developed during the Covid restrictions into the normal operations of the pool such as we have found that they have eased congestion at peak points

Swimmers to arrive ready to swim Staggered start and finish times Limited spectators One way route around pool side.

Please stay up to date by looking at our website <u>www.stdunstansenterprises.org.uk</u> Thank you

The Swim Team

Corporate Hire Functions Weddings & Events Sports & Fitness Classes Swimming School 5-a-side Football